

Impacts of Community-Campus Partnerships  
*Insights from UCLA's Community Partners*

**Organizational Capacity**

All community partners shared that a major impact of the partnership is increased organizational capacity to provide direct client services. Community partners shared that extra support is always needed and students help ensure that client services continue to run smoothly and consistently.

**Program Development**

Many partners shared that student feedback is important for program improvement and development. Community partners utilize the feedback given by students in order to make improvements to their client services and to their student and volunteer programs.

**Positive Client Outcomes**

Many community partners discussed the positive client outcomes noticed as a result of the partnership including increased client socialization and confidence. Students provide a unique perspective that benefits clients in a diverse range of organizations and contexts. Students also serve as positive role models for community partner clients. Several community partners with youth client populations shared that UCLA students impact clients by serving as an inspiration and mentor.

**Community Building**

Several community partners shared that the partnership helps to increase the organization's reach in the community. Organizations are able to make new connections with other community organizations in their communities and to expand their reach with communities that they do not yet serve.

**Mutual Learning**

One community partner shared that the partnership facilitates mutual learning among the organization staff, UCLA faculty, and students. This mutual learning improves the program, expands student's understandings of community needs, and decreases the power differential between clients and staff.

**Partnership Models and Leverage**

One community partner shared that the partnership has been valuable for providing a community-campus partnership model that can be used to create partnerships with other universities. This community partner stated that they have been able to leverage their partnership with UCLA to open doors for partnership opportunities with other universities.